

Cisco Meraki SD-WAN with Next-Generation Firewall White Glove Services

AireSpring provides managed network and security services that ensure your traffic is routed correctly and safeguards your network against viruses, malware, and cyber threats. Every AireSpring provided Cisco Meraki SD-WAN appliance includes 24/7 white glove support and basic network and security management.

Our **Cisco Meraki SD-WAN with Next Generation Firewall** delivers a fully managed, easy-to-deploy networking and security solution, including complete design engineering, dedicated project management and white-glove implementation and support from our team of technology experts.

Feature	Benefit	Basic Firewall Support & Management	Premium Firewall Support & Management
Pre-sale analysis and design	<ul style="list-style-type: none"> Our Solutions Engineers review every SD-WAN order to ensure the network is properly designed based on each customer's specific requirements. 	✓	✓
Initial setup and configuration of network and security settings	<ul style="list-style-type: none"> Your firewall comes pre-configured and is ready to route your traffic and protect your network and company information. 	✓	✓
Customers can request read or read / write access to the Cisco Meraki SD-WAN dashboard	<ul style="list-style-type: none"> For customers with their own IT or security staff, AireSpring will provide access to each device for changes to both network and security settings. 	✓	✓
24/7 support for network / SD-WAN configuration changes	<ul style="list-style-type: none"> AireSpring allows you to call our Service Assurance team up to 4 times per month for changes to your network or security settings. 	✓	✓
Security/Firewall Management Support			
Configure Unified Threat Management (UTM) features	<ul style="list-style-type: none"> AireSpring will configure each device using standard settings for all UTM services. Customer can call us 24/7 to request changes to the default settings. 	✓ Up to 4 calls per month free \$150 per call for any additional calls	✓ Unlimited calls for free
Additional Analysis to determine root cause, scope of breach and take action on risk mitigation	<ul style="list-style-type: none"> Provides insights into where the attacks are coming from and which systems are being targeted. 	✗	✓
Enhanced anti-malware protection	<ul style="list-style-type: none"> Can identify virus anomalies and targeted or infected systems to alert client with corrective action recommendations. 	✗	✓
Endpoint Analysis	<ul style="list-style-type: none"> Will identify potentially infected machines that are making malicious web requests and prescribes remediation recommendations. 	✗	✓
Monitor security alarms	<ul style="list-style-type: none"> Unlimited Investigation & Incident Response on received security alarms. 	✗	✓

Ready to find out more? Contact us at 888-389-2899, email sales@airespring.com, or visit our website at www.airespring.com

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